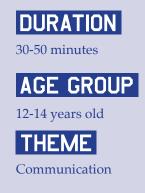
COMMUNICATION CHALLENGE: READING A SAFETY BRIEFING



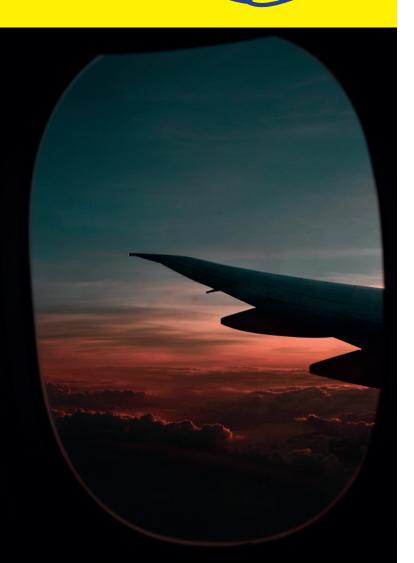


OBJECTIVE

Students will work in groups to improve their communication skills by reading and role playing a airline safety briefing. This activity enhances confidence, teamwork and communication skills.

MATERIALS NEEDED

Cabin Announcements





Welcome Aboard announcement

' On behalf of *airline* we welcome you aboard your *airline* flight shortly departing to *destination.' So that we can get moving as quickly as possible, please put hand luggage underneath the seat in front of you. Large items can go into the overhead compartments. If there is no space in the overhead compartment above your seat, please use the nearest one available.

If you are seated in rows 1 ABC, 2 DEF, 15 and 16 then for safety reasons all hand luggage and loose items must be placed in the overhead compartment. Please make sure nothing is blocking the aisles or the emergency exits and if we ask you to leave the aeroplane quickly leave all luggage behind.

Once you have found your allocated seat, please stand in from the aisle to allow fellow customers to board. Please select flight mode on all of your electronic devices in preparation for take off. Large electronic devices like laptops must be switched off and put into your hand luggage along with any bottles of heavy items.

Our pilots will say hello and give you more information about our flight shortly, in the meantime, can we ask that you please take a look at the safety briefing card in the seat pocket in front or to the side of you and familiarise yourself with our safety procedures.

Thank you and welcome on board.

Safety Briefing

Welcome on board this *airline* flight. May we have your attention as we display some of the safety features on this B737 800 aircraft. Please remove headphones during this demonstration.

There are 8 emergency exits, each marked with a red exit sign, floor path markings will illuminate in darkness and guide you to the nearest exit in an emergency. There are 4 main doors, 2 at the front, one on the left and one on the right, and 2 at the rear of the cabin, one left and one right.

There are 4 over-wing exits in the centre of the cabin, 2 left and 2 right. Please note, the nearest exit may be behind you.

To fasten your seatbelt please insert the metal end into the buckle, the secure pull on the loose end, and to release lift up on the buckle cover. In the sudden loss of cabin pressure, individual oxygen mask will drop from the over head compartment, if this happens remain seated. Pull down firmly on the mask to start the flow of oxygen, pull the mask over your nose and mouth and breathe normally. Don't worry if the bag doesn't inflate, oxygen will be flowing . To secure the mask pull the loose ends. Adults traveling with children, please attend to your own mask first.

Your life jacket is stowed in a pocket beneath your seat or in the panel, above your head. In the unlikely event of landing in the water, remove the life jacket from the compartment and place it over your head. Bring the strap around your waist, and clip at the front. And secure as the crew are demonstrating. To inflate pull sharply on the red toggle, there is a mouth piece for further inflammation, or deflation and a light to attract attention. Do not inflate your life jacket inside the aircraft as to do so will impede your exit. Further information can be found in the safety card which is displayed within the area you are seated. Your captain invites you to read this card carefully before departure.

Please now insure that your seatbelt is securely fastened, tray table is in the upright and locked position, armrests down and window blinds are open.

We recommend for your safety that your seatbelt remains on while seated. There is a call bell, reading light, and air vent in the panel above your head.

Mobile devices such as phones and tablets in airplane flight mode may be permitted through out the flight. Please select flight mode now. Laptops must be put in cabin bags under the seat in front of you or in carry on bags in the overhead locker for taxi, takeoff and landing.

We would like to remind you that smoking is not permitted.

Thank you for your attention please sit back relax and enjoy your flight.

Inflight

"Ladies and gentlemen, the Captain has turned off the Fasten Seat Belt sign, and you may now move around the cabin. However we always recommend to keep your seat belt fastened while you're seated.

In a few moments, the crew will be passing through cabin to offer our hot meal, snacks and drinks inflight service. Now, sit back, relax, and enjoy the flight. Thank you."

Descent

"Ladies and gentlemen, as we start our descent, please make sure your seat backs and tray tables are in their full upright position. Make sure your seat belt is securely fastened and all carry-on luggage is stowed underneath the seat in front of you or in the overhead compartments. Thank you."



Landing/Arrival

*"Ladies and gentlemen, welcome to *destination* where the local time is *your choice* and the temperature is *your choice**

For your safety, please remain seated with your seat belt fastened until the Captain turns off the Fasten Seat Belt sign. At this time, you may use your mobile phones if you wish. Please check around your seat for any personal belongings you may have brought on board with you and please use caution when opening the overhead compartments, as heavy items may have shifted around during the flight.

If you require assistance, please remain in your seat until all other passengers have left the aircraft. One of our crew members will then be pleased to assist you.

On behalf of *airline* and the entire crew, I'd like to thank you for joining us on this flight and we wish you a safe onward journey. We are looking forward to seeing you on board again soon."

EXTENSION IDEAS

- Ask students to perform in front of the class
- Students can research clips of airline staff carrying out these announcements.



